

Ref No: JAGSOM/REG/2025-27/SGRC/001

Date: 17/10/2025

ORDER

As per guidelines from AICTE Approval Process Handbook specified of Establishment Redressal of Grievance of Students Regulation, 2019 vide F.No 1-101/PGRC/AICTE/Regulations/2019 dated 07.11.2019 and AICTE Redressal of Grievance of Faculty/Staff members regulation, 2021vide F.No. 1-103/AICTE/PGRC/Regulation/2021 dated 25.03.2021, The Director, Jagdish Sheth School of Management formerly IFIM Business School, being the Head of the Institute hereby constitute the standing committee to be known as Student Grievance Redressal Committee (SGRC) and Grievance Redressal Committee (GRC) for the year 2025-27 comprising of the following:

1. Student Grievance Redressal Committee (SGRC)

SL No.	Name of the Committee Member	Role in the Committee	Mobile Number	E-mail address
1	Prof. Rakesh Mediratta	Chairperson – Head of the Institution	9999507587	director@jagsom.edu.in
2	Dr. Sasmita Giri	Senior member of the teaching faculty	9861494758	sasmita.giri@jagsom.edu. in
3	Dr. Shaji Kurian	Senior member of the teaching faculty	9738441757	shaji.kurian@jagsom.edu. in
4	Dr. Siva M	Senior member of the teaching faculty	7989267809	sivagnanasundaram@ja gsom.edu.in
5	Ms. Yasaswini	Representative of Students	9441892386	yasaswini.sagili2426@jag som.edu.in
6	Mr. Tushar Panda	Representative of Students	7983441206	tushar.panda2426@jagso m.edu.in

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2. Grievance Redressal Committee (GRC)

SL No.	Name of the Committee Member	Role in the Committee	Mobile Number	E-mail address
1	Prof. Rakesh Mediratta	Chairperson – Head of the Institution	9999507587	director@jagsom.edu.in
2	Dr. Rajendra Kumar Sinha	Member – Senior Professor	7718826422	rajendrakumar.sinha@ja gsom.edu.in
3	Dr. Devi Singh	Member – An official nominated from the AICTE	<u>-</u>	pubgrv@aicte-india.org
4	Dr. Sasmita Giri	Member – Senior Faculty	9861494758	sasmita.giri@jagsom.edu .in

Functions:

- 1. Student Grievance Redressal Committee (SGRC) and Grievance Redressal Committee (GRC) are constituted in order to provide opportunities for redressal of certain grievances of aggrieved students already enrolled in institution or to be enrolled, as well as for the aggrieved faculty and staff members.
- 2. A complaint from an aggrieved faculty/staff member relating to the institution shall be addressed to the chairperson, Grievance Redressal Committee (GRC).
- 3. The GRC/SGRC shall send its report with recommendations, if any, to do concerned Council and copy thereof to the aggrieved Student, Faculty or Staff member, within a period of 15 days from the date of receipt of the complaint.
- 4. In case the student or faculty/ staff is not satisfied with the decision of SGRC/GRC they may appeal to the concerned council or board for their redressal of their grievances.

Director JAGDISH SHETH SCHOOL OF MANAGEMENT Prof. Rakesh Mediratta Bangalore-560 100

Director

To: The Chairman and All the Member of above committee and squad.

Copy to:

1. Registrar

2. Deans and Head of the Departments

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